

ZyrOSS™ Data Collector for Polycom Products **Version 2.3**

Collects CDR information from MGC and RMX Platforms

- Scheduled automatic CDR data collections.

Archives the CDR data - CDR information is stored in an embedded database.

Standard Reporting - CDR data is available for various standard reports and graphs.

Custom Output Files - Customizable output files to feed other applications, or external databases. Outputs can be generated in a variety of formats.

Browser Based Interface - Application can be accessed from any computer on the network.

Multiple Platforms - ZyrOSS can be installed on Windows, Linux, and Sun Solaris platforms.

Email Notification - Key personnel can be notified of errors and daily activity.

The Polycom CDR data is decoded and stored in an embedded database for general reporting, trend analysis, and feeding other applications.



The ZyrOSS Data Collector walks the user through data configuration and scheduling of data outputs. The web-based interface allows instant access from any browser on the network. Context sensitive on-line help is available to answer your questions. ZyrOSS can be installed and configured in just a few a few minutes without special training.

ZyrOSS collects the CDR information from the Polycom MGC, gateways, and RMX platforms. The data is interpreted and stored in a local database. ZyrOSS has several standard reports and graphs to provide management with MCU utilization statistics, improve customer service, and ensure proper accounting of conferencing and billing activities. The data can be exported to other applications in a variety of options. It can deliver the data via an HTTP Post to web a server, FTP transport, writing to a local file, and a web browser.

ZyrOSS is a cross-platform Java-based application that installs on Microsoft Windows, Linux and Solaris platforms.

ZyrOSS™ Data Collector for Polycom Products Specifications

Benefits

- Provide management with MCU utilization statistics
- Ensure proper accounting of conferencing and billing activities
- Improve efficiency by automating CDR data management tasks
- Provide information for cost justification of MCU and upgrade purchases
- Improve Customer Service with instant access to data
- Identify unused MCU "Meeting Rooms"
- Enable billing for ad hoc and actual usage, potentially increasing billing revenue
- Identify various MCU and endpoint errors
- Show usage trends over months and years

Supported Platforms

- Microsoft Windows®
- 2000, XP, Server 2003/2008
- Linux®
- Sun Solaris® 10

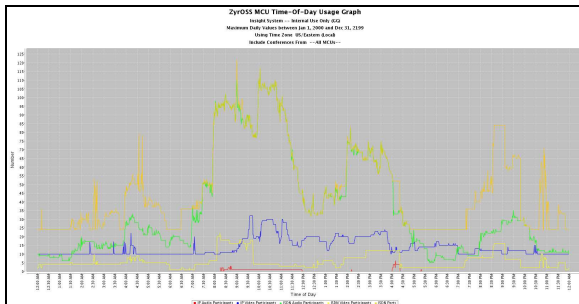


Supported Products

- MGC™ 25, 50, 100
- MGC™ Gateways
- Polycom VoicePlus
- RMX™ 1000, 2000

System Requirements

- Pentium® 4 Processor, 1.3 GHz
- 1 GB Memory
- 2 GB Disk Space per connected MCU



For more information, visit
<http://www.zyross.com>

Features

- Collects conference data and outputs usage and rating reports
- Supports multiple MCUs and gateways
- Performs collection and output tasks automatically
- Generates predefined usage reports and graphs instantly
- Supports multiple output formats
- Output data in easy-to-access formats
- Supports easy customization of output data
- Integrates easily with existing billing and reporting formats
- Backup and restore utility
- Support for custom modules written by Insight Systems for any special reporting needs

Reports

- Interactive Viewer
- Conference Summary
- Participant Summary
- Conference Rating
- Connection Attempts
- Disconnection Errors
- Participant Conferences
- ISDN Participant Conferences
- Conference Statistics
- Meeting Room Statistics
- Time of Day Usage Reports
- Conference Usage Graph
- Time of Day Usage Graph

Report Format Options

- HTML (Web Browser)
- Spreadsheet (Excel®)

Output Delivery Options

- HTTP Post to Web Server
- FTP Transport
- Local File Output
- Web Browser

Output Format Options

- XML
- Delimited
- Fixed Width

